

PERSONAL INFORMATION

Lucas Alves Barreto



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Gender Male | Date of birth 12/04/1992 | Nationality Brazilian

JOB POSITIONS INTENDED

IT Infrastructure
IT Support
SRE
SysAdmin

PROFESSIONAL EXPERIENCE

December / 2020 - Current

IT Specialist Support and Infrastructure

Gefnet - PagoNxt Merchant Solutions

- Performance in the Processing squad (Support), providing support to the group's business areas (QA / DEV / BI / Payments / NOC / DBA)
- Implementation, analysis, Troubleshooting, debugging, stress test in operational environments: DEV, QA, Pre-Production and Production.
- Database management PL / SQL (Oracle and Mongo): Dump and Restore on Linux servers (Red Hat) based on the Azure cloud (Ansible).
- Use of Azure resources for DevOps culture, Kanban, pipelines, etc.
- Use of Git for versioning and deploy.
- Use of Control-M Software for routine Batch administration (Mesh).
- Performance in cloud platform projects in Mexico and Argentina (In progress).
- Contact with multifunctional teams involved in supporting, improving and expanding the product.

June / 2019 - December / 2020

IT Infrastructure Senior

SHX Computing

- Administration of Linux servers (Cent OS, Debian) on premise as well as on Cloud.
- PostgreSQL Database Administration. VPN and VNC configuration on physical and virtual servers.
- Participation in projects for Infrastructure solutions, migration and expansion of ERP modules for customers.
- Debug execution for analysis and information collection using Java / SQL. Installation and support of Web, Tomcat, Apache and Spring Boot applications.
- Support for sales force applications: S@T, NF-e, MF-e, TEF, SITEF, NFC-e, SPED Fiscal, ETL, BI, DW, Sales Force, Assisted Selling, B2B and E-commerce,
- Support on ERP configurations in general: E-mails, digital certificate, ports, IP, DNS and domains.
- Use of collaboration tools such as Trello, Share Point, Office 365, MS Teams, SLA Jira in conjunction with Confluence for documentation.

October / 2012 - June / 2019

Computer Assistant

Atacadão S.A (Carrefour Group)

- Manager of a team with 3 employees, carrying out administrative and R.H (Senior) routines.
- Support to 100 employees and headquarters using OTRS / SLA / ITSM ticket software based on ITIL standards, use of management tools such as Trello, Jira, Gsuite, opening and closing system routines in Batch Process Red Hat format, support to corporate hardware and ERP such as maintenance and care for the IT assets that the company has.
- Monitoring the implementation of stores in the state of SP, surveying assets, costs, policies, processes and management in the formation of a team that will take over the new branch. Such as installation / configuration of IT assets, use of ERP`s, structured cabling, data migration, creation of routines relevant to the business in question.

EDUCATION AND TRAINING

May / 2019 - Current

Graduation - Information Technology Management
University Center of Maringá – UniCesumar - Brazil

Level 6 QRQ

January / 2008 - December / 2010

High School / Computer Technician - 12º year
Maringá – UniCesumar - Brazil

Level 5 QRQ

PERSONAL SKILLS

Native language Portuguese

	Listening	Reading	Writing	Speaking
English	B1	B1	B1	A2
Spanish	A2	A2	A1	A1

Levels: A1 / A2: basic user - B1 / B2 independent user - C1 / C2: advanced user
[Common European Framework of Reference for Languages](#)

Communication skills

- Team spirit and communication skills acquired through professional experience and interactions with clients and projects.

Organization skills

- Teamwork ability acquired through professional experience in team management.
- Organized sense acquired in the tasks performed in project management.
- Ability to negotiate, resolve conflicts and make decisions.

Computer skills

- Administration of Linux RHEL/Debian/Suse/CentOS and Windows Servers
- Web application support, Apache, PHP, Spring.
- DevOps: GitLab, Azure, Terraform, Jenkins and Docker
- SRE: SLO, SLI and SLA
- Monitoring: Zabbix / Grafana / Dynatrace
- Cloud: Azure / GCP / AWS

Digital skills

SELF-EVALUATION				
Information processing	Communication	Content creation	Safety	Self-Evaluation
ADVANCED USER	ADVANCED USER	INDEPENDENT USER	ADVANCED USER	ADVANCED USER

Levels: basic user - independent user - advanced user

[Digital skills - Self-assessment grid](#)

Indicate the ICT certificate (s)

- MS Office / Photoshop / Libre Office

Driving license

- B

Certifications

- DevOps Essentials Professional Certificate – Certiprof
- Scrum Fundamentals Certified - SFC – SCRUMstudy
- AWS Technical Essentials - Estabilis Academy
- Network Monitoring (Zabbix) – Udemy
- Cybersecurity Essentials - Cisco
- Six Sigma Yellow Belt - 6sigmaStudy