



# Victor Rabelo

**Date of birth:** 26/07/1991 | **Nationality:** Brazilian | **Gender:** Male | **Phone number:** (+351) 938853549 (Mobile) | **Email address:** [victorcesarg3@gmail.com](mailto:victorcesarg3@gmail.com)

## EDUCATION AND TRAINING

31/12/2009 – 30/12/2014 Goiania, Brazil  
**SYSTEM ANALYSIS UNOPAR**

**Address** Goiania, Brazil

27/03/2022  
**SCRUM FUNDAMENTALS CERTIFIED (SFC) SCRUMstudy** - Accreditation Body for Scrum and Agile

## WORK EXPERIENCE

19/09/2022 – CURRENT Lisboa, Portugal  
**QA AUTOMATION DEVOTEAM**

Tasks:

- Test automation
- Test case design
- Manual test execution
- Test case execution and evidences collection (videos and pictures)
- Sprint planning to define priorities
- Bug report and scenario identification
- Bug analysis in collaboration with development team

Types of tests performed:

- Automated
- Black Box
- Gray Box
- Exploratory
- Regression
- Integration

Tested products:

- Used cars marketplace - PT/FR
- Backoffice application

Technologies used in the project:

- Jira
- Confluence
- Angular
- PostgreSQL Database
- Postman
- Scrum Agile
- Selenium
- Kotlin
- Intelij IDE
- AllureServer (for automated tests report)

20/02/2022 – 08/2022 Lisboa, Portugal  
**QA ANALYST GENESIS.STUDIO - SIBS**

Tasks:

- Test case design
- Test case execution and evidences collection (videos and pictures)
- Sprint planning to define priorities
- Bug report and scenario identification
- Bug analysis in collaboration with development team

Types of tests performed:

- Black Box
- Gray Box

- Exploratory
- Regression
- Integration

Tested products:

- Backoffice WebApp
- Payment Gateway

Technologies used in the project:

- Jira
- Confluence
- Angular
- Oracle Database
- DB2 Database
- Postman
- TIBCO BusinessWorks
- IBM Postilion
- Scrum Agile

26/07/2021 – 17/02/2022 Lisboa, Portugal

#### **QA ANALYST SMART CONSULTING - WORTEN**

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Tasks:

- Test case design
- Test case execution and evidences collection (videos and pictures)
- Test certification
- Sprint planning to define priorities
- Bug report and scenario identification

Types of tests performed:

- Black Box
- Exploratory

Tested products:

- BI Dashboards
- ETL Jobs

Technologies used in the project:

- Jira
- Confluence
- Microsoft Power BI
- Hadoop (Hive and Impala)
- IBM DataStage
- Swagger
- Scrum Agile

21/03/2021 – 14/07/2021 Lisboa, Portugal

#### **ICT HELPDESK AGENT NOS COMMUNICATIONS**

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Tasks:

- Support for internal banking applications
- Support for Microsoft Office
- Issue opening and forwarding to respective team
- SLA monitoring to assure service quality
- Virtual Machine maintenance and monitoring

Technologies used in the project:

- CA Service Desk
- Citrix
- Microsoft Windows
- Microsoft Office

13/01/2021 – 15/03/2021 Lisboa, Portugal

#### **CUSTOMER CONTACT CENTRE INFORMATION CLERK MANPOWER - WORTEN**

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- Opening of technical assistance requests for customers
- Checking the status of requests for technical assistance and passing on the status of repairs and installations to customers via telephone
- Indication of technical characteristics of products

- Checking stock in franchise stores
- Contacts with Technical Assistance to validate repair processes
- Validation of the customer's request and forwarding to the correct team

12/2019 – 12/2020 Portugal

**WORDPRESS DEVELOPER** FREELANCER

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- Development of institutional websites for corporations
- Development of eCommerce for commercialization of services
- Parameterization of email capture systems and integration with Wordpress

14/01/2018 – 03/10/2019 Goiania, Brazil

**QA TEAM LEAD** SE7E SISTEMAS

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Tasks:

- Test case design
- Test case execution and evidences collection (videos and pictures)
- Software release planning
- Software release certification, based on percentage of tests success
- Documentation for new features
- Bug report
- Onboard and training for new teammates
- QA processes design and implementation
- Definitions of tests methodology

Types of tests performed:

- Black Box
- Exploratory
- Regression

Tested products:

- Main ERP software, developed for Microsoft Windows
- POS software
- Android app - for salesman purpose

Technologies used in the project:

- PostgreSQL
- Microsoft SQL Server
- Java
- Delphi
- Android Studio
- Trello

**LANGUAGE SKILLS**

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Mother tongue(s): **PORTUGÊS**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>INGLES</b>	C2	C1	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

**DIGITAL SKILLS**

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**Bancos de dados**

Sybase | Postgre SQL | Microsoft SQL Server | MySQL | IBM datastage | Oracle | Apache Hadoop

**Sistemas Operativos**

Windows 7, Windows 8 e Windows 10 | Mac OSx | Ubuntu Desktop

## **Business Inteligence**

Power BI

## **Programação**

Bootstrap | HTML | IIS Server | CSS | Visual Studio Code | C# | Delphi

## **Ferramentas Diversas**

Microsoft Office | Adobe XD | Adobe Photoshop | Trello | Go Contact | Kanban | Tortoise SVN | CA Service Desk | JIRA e Confluence | Sellenium | intellij IDEA

## **Virtualização**

Oracle VirtualBox | VM Ware

## **Acessos Remotos**

Team Viewer | Microsoft Quick Assist | Remote Desktop Connection | Any Connect